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Latest example of Collectorz DB inadequacy



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Dorsai**Post subject:** Latest example of Collectorz DB inadequacy **Posted:** Sat Mar 21, 2009 11:39 am

offline

Joined: Fri May 09, 2008
6:44 pm
Posts: 1

You ask for examples. The most recent is "60 Minutes Presents Obama - All Access - The Road To The White House". If you compare the information supplied by 'Collectorz' versus the info supplied by 'DVD Empire' you will see just the latest example of why I have yet to upgrade to v6. I have moved the 'Collectorz' DB to the top of the list, and end up selecting it only around 50% of the time.

I understand you standing by your decision; however, please understand that many of us will not upgrade until we see improvements in the 'Collectorz' DB. (And, with all due respect, it is not our job to do it for you.)

[Top](#)**darksoul****Post subject:** Re: Latest example of Collectorz DB inadequacy**Posted:** Sun Mar 22, 2009 11:43 am

offline

Joined: Thu Mar 19, 2009
1:58 pm
Posts: 5

I'm not sure if it's something you should bother with - there are hundreds of examples (try foreign language films - the oscar nominees), and this developer has shown a high degree of arrogance in dealing with the inadequacies.

I recommend you let market forces do their work - over time, either they will be forced to provide better value to customers and survive, or someone better, less arrogant and more open-minded will release a free/low priced high value product.

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Alwin Hoogerdijk**Post subject:** Re: Latest example of Collectorz DB inadequacy**Posted:** Mon Mar 23, 2009 2:58 am**offline**

Collectorz.com



Joined: Fri Aug 29, 2003
6:07 am
Posts: 7390
Location: Netherlands

darksoul wrote:

I'm not sure if it's something you should bother with - there are hundreds of examples (try foreign language films - the oscar nominees), and this developer has shown a high degree of arrogance in dealing with the inadequacies.

I resent that remark, the guys here at the office are working their asses off to improve the quality of the database.

We **are** taking your comments seriously.

Alwin Hoogerdijk
President, Collectorz.com

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**Top****jjufon****Post subject:** Re: Latest example of Collectorz DB inadequacy**Posted:** Mon Mar 23, 2009 12:26 pm**offline**

Joined: Thu Jan 08, 2009
12:17 am
Posts: 7

Alwin Hoogerdijk wrote:**darksoul wrote:**

I'm not sure if it's something you should bother with - there are hundreds of examples (try foreign language films - the oscar nominees), and this developer has shown a high degree of arrogance in dealing with the inadequacies.

I resent that remark, the guys here at the office are working their asses off to improve the quality of the database.

We **are** taking your comments seriously.

No offense, but no matter the amount of work, if it's ill placed it's meaningless! I used to work construction, and one of the guys I worked with was one the hardest workers on the crew. This guy could dig a ditch like a machine! The problem was on more then one occasion, he dug it in the wrong location; he

worked his ass off, and it was a great ditch but it was useless to the over all project since we didn't need it in that location. Do you see where we're going? It's about quality; not hard work or how many people you have on the task at hand. You're relying on your paying customers to fill in the "details" for you and that sir is just wrong! Now, if the software was free . . . well, that'd be a different story now.

[Top](#)**Alwin Hoogerdijk****Post subject:** Re: Latest example of Collectorz DB inadequacy**Posted:** Mon Mar 23, 2009 12:55 pm**offline**

Collectorz.com



Joined: Fri Aug 29, 2003
6:07 am
Posts: 7390
Location: Netherlands

So if we software was free we would be getting higher quality submissions?
Don't think so.

If the software was free, there would be no Movie Collector at all. We would have had to stop development years ago 😊

Alwin Hoogerdijk
President, Collectorz.com

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[Top](#)**jjufon****Post subject:** Re: Latest example of Collectorz DB inadequacy**Posted:** Mon Mar 23, 2009 2:36 pm**offline**

Joined: Thu Jan 08, 2009
12:17 am
Posts: 7

Alwin Hoogerdijk wrote:

So if we software was free we would be getting higher quality submissions?
Don't think so.

If the software was free, there would be no Movie Collector at all. We would have had to stop development years ago 😊

you would be getting more submissions that is for sure, and will the quality be better? anything is better then it is now. i know i find that if i wait a few weeks after a movie has come out, i can use the update and get all the basic info; like the stuff you advertise on your website. since i buy a lot of releases on day one and even sometimes get them a day or two early, using your model, i have to wait until some user decides to fill-out the data and then upload it you. i never had to wait before. i could get all the info on day one of it's release. you still don't get the fact that we paid for a service; if you can't provide the

features you list on your website without paying customers uploading their work, then shouldn't those folks get the software for free? do the two DB folks you have work for free?

if you want a community style program, then you have to give something in return.

also, i think you fail to realize that without your paying customers uploading their work, you would be out of business!

even with your DB team and users willing to submit their work, the data returned is spotty at best! new releases even. basic data too.

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Alwin Hoogerdijk

Post subject: Re: Latest example of Collectorz DB inadequacy

Posted: Tue Mar 24, 2009 3:06 am

offline

Collectorz.com



Joined: Fri Aug 29, 2003

6:07 am

Posts: 7390

Location: Netherlands

jjufon wrote:

you would be getting more submissions that is for sure, and will the quality be better? anything is better then it is now.

I think for a free product we would get more submissions indeed, but of a much lower quality. I think paying users tend to be just a bit more serious about their data and the use of the software.

jjufon wrote:

i know i find that if i wait a few weeks after a movie has come out, i can use the update and get all the basic info; like the stuff you advertise on your website. since i buy a lot of releases on day one and even sometimes get them a day or two early, using your model, i have to wait until some user decides to fill-out the data and then upload it you.

i never had to wait before. i could get all the info on day one of it's release.

Yes, I admit that is a problem. Especially if you add by barcode, you may get just basic Amazon data in the first few days after the release.

Mind that we probably already have the movie with full data, but just not linked to that barcode.

jjufon wrote:

you still don't get the fact that we paid for a service; if you can't provide the features you list on your website without paying customers uploading their work, then shouldn't those folks get the software for free?

As I said earlier: This is simply not true. You are NOT paying for a service. You paid a one time fee to buy our software. The service we provide has always been free.

Which is crazy, I know. And which is why for our online cataloging SERVICE, we will move to a subscription model, that is, a monthly or yearly fee.

jjufon wrote:

do the two DB folks you have work for free?

Nope, they want money from me, each and every month. And they should, because they are doing a great job.

BTW: you seem to be concluding that all data in our database is supplied by customers and then subsequently used "as is".

Which is not the case. Martin and Rowdy are doing continuous quality checks of newly submitted data AND existing data in the database.

jjufon wrote:

if you want a community style program, then you have to give something in return.

also, i think you fail to realize that without your paying customers uploading their work, you would be out of business!

even with your DB team and users willing to submit their work, the data returned is spotty at best! new releases even. basic data too.

Again, there are LOTS of paying customers who are willing to help us. Hey, they even have fun doing it.

Maybe you are not that kind of person. Maybe YOU just want to pay a small one time fee and then to enjoy a free service for life, without giving anything back to the community. But that's not always possible.

Anyway, it is clear that you don't agree with our business model.

Maybe we should agree to disagree here and stop this discussion. I am explaining way too much about our business anyway.

I wish you good luck finding a good alternative. Looking at your views, I suggest you look at a freeware alternative. The only problem with that is that they may not be around next year, or the year after that. And we will. That is the advantage of a good business model, continuity. Quite important for customers too, especially with companies who provide a service.

Alwin Hoogerdijk
President, Collectorz.com

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